



## **MONTRÉAL ROSES**

### **Game Day Boutique Staff**

**Position:** Game Day Boutique Staff

**Reports to:** Coordinator, Boutique

**Location:** Montreal, Québec

**Status:** Part-time – Game Day (+ Playoffs)

#### **Summary:**

We're looking for dynamic and motivated people to join our boutique team on game days! If you love the electric atmosphere of the stadium and feel comfortable interacting with the public, this position is for you. You'll welcome fans, handle the cash register, showcase our products, keep the boutique well stocked, and help manage the flow of customers. It's the perfect opportunity to experience the action from the inside and be part of a passionate team!

#### **Responsibilities (including, but not limited to):**

1. Customer Service: Greet customers with a smile, help them find products, and answer their questions about the available merchandise.
2. Stock Management: Check stock levels and restock popular items like jerseys, scarves, and other souvenirs as needed.
3. Cashier Duties: Operate the cash register, process payments by cash or card, and ensure all transactions are accurately recorded.
4. Product Promotion: Highlight special offers and new products and encourage additional sales.
5. Logistical Assistance: Help set up the boutique before opening, making sure everything is in order and appealing for customers. Also assist with closing duties.



6. Queue Management: Help manage customer flow, ensuring lines move quickly and efficiently.

Each task is essential to ensuring a positive customer experience and contributing to the boutique's success on game days.

**Qualifications:**

- Bilingualism in French and English (spoken and written)
- Experience with Shopify (an asset)

**Required skills:**

- Highly organized and detail-oriented
- Excellent communication and customer service skills
- Demonstrate strong team spirit
- Possess excellent social and interpersonal skills

To apply, please submit your application, including your curriculum vitae and cover letter, to **info@rosesmtl.ca**. Be sure to include "Application – Game Day Boutique Staff" in the subject line.